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QUARTER 4 2024

PRESIDENT'S MESSAGE

Maia Carter, MD, MPH, FACHE — **President, ACHE-Nevada Chapter**

I hope that this season brings you closer to friends and family and that we all remember that we have community, and we need each other to thrive. One of the things that I love about ACHE-NV is that at any given time, we can call or text a colleague and we do our best to meet the need. As I reflect on the year, many of us have gone through loss or tragedy, natural disasters, illnesses and our ACHE-NV community has been there lending a helping hand. I lost my father this year and my ACHE-NV friends and colleagues were there for me and for that I am truly grateful.

I congratulate our chapter on the achieving ACHE-NV benchmark metrics for both stellar member satisfaction and for Educational Programing. Our chapter will receive the **"Chapter Distinction" award** at the 2025 Congress for Healthcare Leaders in Houston, Texas. Shout out to our Networking and Education Chairs **Emily Denson** and **Sandra DeLeon, FACHE** for leading the charge. We stand out amongst the other chapters nationally in having one of the highest number of events throughout the year. We are focused on providing excellent content that meets your health care goals.

Fourth quarter provided us with 2 extraordinary virtual events, "Financial Sustainability of Healthcare Organizations" and "Fostering Inclusion of Patients and Employees with Disabilities". Our DE&I committee continued their recurrent educational content with the provoking courageous conversations on mental health and on managing disabilities and chronic disease. We joined HEALS this quarter and honed our Emotional Intelligence skills with a very informative workshop, led by **Alexia Vernon**. Finally, we had an amazing turn out at the **Annual Nevada Healthcare Forum: Issues Impacting Nevadans.** At this event our ACHE-NV DE&I committee hosted a panel on Developing Mentoring and Coaching skills. In addition, **Rodney Hollis, FACHE** and **Patrick Hays, FACHE** won National ACHE award for their extraordinary volunteer hours. **Dr. Jacquie Cheun-Jensen, FACHE and Uvette Francis** won the Regent award for their steadfast commitment and active involvement in ACHE-NV.

The Nevada Healthcare Forum (ACHE-NV, HIMSS-NV, HFMA-Nevada, Healthcare Leaders Association of Nevada) also hosted holiday mixers in both the North and the South. They were well attended events and gave us all a chance to laugh, connect and learn from each other. We had 2 "Meet the Chief" events. In the North, we had a luncheon event at **Carson Tahoe Health** with **Michelle Joy, FACHE** and in the South we went to the new **West Henderson Hospital with CEO Chris Loftus.** We are grateful that we were able to learn about the health care facilities and share the value of ACHE. We joined the Healthcare Administration Student Association (HCASA) in the **Making Strides Breast Cancer Walk**.

Thank you to **Emily Denson, Sandra De Leon, FACHE, Praveen Jayakumar, MD and Dr. Jacquie Cheun-Jensen, FACHE** for partnering with me to make history and get the first face to face educational template approved geared toward Physician Leaders, entitled "Physicians & Leadership, the Critical Role of a Physician Executive in Organizational Strategy". We are looking forward that this template will be accepted into the national template list upon the next update.

This was a wonderful year of growth and continued development of our chapter. I hope you have enjoyed highlighting our members of the month as well as our 3 new FACHE recipients; **Dr. Jacquie Cheun-Jensen, FACHE, Dr. Kimberly Foxworth, FACHE**, **Alexi Wilcox, FACHE**. The new year is coming with great things ahead. Thank you to all who attended the strategic planning meeting. We have a great new board of directors and officers led by 2025 ACHE-NV President, **Mitchell Fong, FACHE.** We are looking forward to more diverse content, something exclusive for our CEOs, and a new website, and continue our great stride with the Women's Leadership Breakfast in both the North and the South.

I am grateful for ACHE-NV chapter executive officers, board members, chapter leaders (formal and informal) and members who continue to make our chapter valuable. Thank you for allowing me to be your 2024 Nevada Chapter President. I look forward to continuing to support ACHE-NV. See you at 2025 Congress for Healthcare Leaders in March.

"*Innovation comes from people who take joy in their work.*" W. Edwards Deming

With Warm Regards,
Maia D. Carter MD, MPH, FACHE
2024 ACHE Nevada Chapter President

REGENT'S MESSAGE

Khanh Andersen, FACHE **Regent, ACHE-Nevada Chapter**

WINTER 2024

Whoa. Where did this year go?! As 2024 comes to a close, I want to take a moment to express my sincere gratitude for your unwavering dedication and leadership in your respective fields. Your leadership has been instrumental in shaping the future of healthcare, ensuring that we continue to make progress in improving patient outcomes, enhancing operational efficiency, and fostering a supportive, collaborative environment. I am incredibly proud of how much you've achieved and all the wonderful things you've done as members and fellows of the American College of Healthcare Executives. This year was jam packed and the fourth quarter was certainly eventful.

The **17th annual Nevada Healthcare Forum** was held in October, during which several members of the ACHE-Nevada chapter were honored with awards. Congratulations to **Patrick Hayes** and **Rodney Hollis** for being awarded the **ACHE Service Award**. I am also honored to have bestowed the **Regent's Award for Chapter Leadership Excellence to Jacquie Cheun-Jensen** and the **Regent's Award for Outstanding Service to Uvette R. Gonzaque-Francis**. Your dedication to ACHE and to the Nevada Chapter is exemplary and I am grateful for your dedication and representation. In November we wrapped up the 7th year of our formal Mentorship Program and I want to thank **Tij von Nieda** and **Elliott Asarch** for serving as co-chairs. I look forward to seeing how this program continues to develop in 2025. Additionally, the chapter celebrated the holidays at our annual Holiday Mixers, co-hosted with the other Forum chapters, and collected hundreds of toys for children throughout state. In addition to these, our Networking and Education committee organized several Meet the Chief gatherings and virtual and in-person education programs. I want to thank **Emily Denson** and **Sandra DeLeon** and the entire committee for putting together these events on behalf of our membership and our community.

As we move into the new year, I look forward to building on this momentum. Please keep an eye out for invitations for events in the first quarter, especially the first Meet the Chief event on January 15th and our annual Meet the Board event on January 22nd. I also invite you to join us in Houston as there is no better time to transcend the ordinary at ACHE Congress, the premier event for healthcare leaders. Congress will be held March 24th-27th and early bird registration ends January 7th. Finally, I would be remiss if I did not thank the ACHE-Nevada board members who have completed their terms in 2024. Thank you so much for your dedication to the chapter. Your passion and expertise inspire us and we will continue to drive meaningful change with our newest board members. There are some big shoes to fill but I am confident in this chapter's perseverance and tenacity.

Wishing you and your loved ones a peaceful and joyful holiday season, and I look forward to another year of success, collaboration, and achievement with you all.

All the best,
Khanh

MEET OUR INCOMING PRESIDENT!

MITCHELL FONG, FACHE

DEI MEMBER SPOTLIGHT NOVEMBER 2024

Why did you go into health care? Why do you stay? – I *want to help people and I believe this is a great way to help people where I can use my skillset and enjoy what I do.*
How long have you been a member of ACHE? – *nearly 10 years, started as a student member*
What have you gotten out of or do you get from your membership in ACHE?– networking, education, formal training and FACHE certification, lots of learning and growth opportunities for career and personally
What advice would you give early careerists or those considering membership? – *It is worth exploring to find ways to advance your development but you get what you put in for a professional organization so be active and find what you enjoy and aligns with your growth*
Tell us one thing that people don't know about you. – *I love sports!*
In your opinion, what is the most important issue facing health care today? *Healthcare disparities across all forms*
Why is being a member important to you? Has ACHE membership been a benefit to you in your career? – *Opportunity to grow and learn from others while continuing to give back to my professional community at both a regional and national level.*
How did you get into health care? What's your "why"? – *To help people in ways that I believe my passion and skills align with making a meaningful difference for the people in our community.*

DIVERSITY, EQUITY & INCLUSION

Uvette Francis DEI Co-Chair

Elevating Healthcare Leadership: Key Takeaways from the Developing, Mentoring, and Coaching Skills Panel

The recent Nevada Healthcare Forum on October 17th, 2024, hosted a compelling panel discussion centered on the crucial skills of developing, mentoring, and coaching. As a representative of the Diversity, Equity, and Inclusion Committee of the American College of Healthcare Executives (ACHE) Nevada Chapter, I was privileged to attend this informative session.

The panel, moderated by **Anna Caputo**, Equal Opportunity Program Manager at University Medical Center, featured insightful perspectives from industry experts: **Ryan Hicks**, Director of Continuous Improvement at Intermountain Health, **Gabriel Eck**, Admissions Coordinator at Henderson Health and Rehabilitation, and **James Combs**, Division Director of Behavioral Health Programs at Universal Health Services.

Key Takeaways:

- **The Power of Diversity in Mentorship:** Panelists emphasized the importance of diverse perspectives in mentorship relationships. By fostering connections with individuals from different backgrounds and experiences, both mentors and mentees can gain valuable insights and broaden their horizons.
- **The Role of Formal and Informal Mentorship:** The session highlighted the benefits of structured and informal mentorship programs. Formal programs provide a framework for development, while informal relationships provide personalized guidance and support.
- **The Art of Effective Coaching:** The panel explored the essential qualities of a successful coach, including active listening, empathy, and the ability to ask powerful questions. By focusing on the mentee's goals and providing constructive feedback, coaches can help individuals reach their full potential.
- **The Importance of Accountability and Follow-Through:** To maximize the impact of mentorship and coaching, it's crucial to establish clear expectations and hold both mentors and mentees accountable for their commitments. Regular check-ins and progress reviews help ensure that goals are being met.
- **The Intersection of DEI and Mentorship:** Diversity, Equity, and Inclusion (DEI) principles are fundamental to effective mentorship. Organizations can foster stronger mentorship relationships and drive positive change by creating inclusive environments and promoting equitable opportunities.

ACHE's Impact on Mentorship and Coaching:

The ACHE Nevada Chapter has played a significant role in advancing mentorship and coaching within the healthcare industry. By providing platforms for knowledge sharing, networking, and professional development, ACHE helps healthcare leaders build strong relationships and cultivate talent.

This panel discussion further solidified the value of mentorship and coaching in healthcare. By investing in these essential skills, healthcare organizations can develop a pipeline of future leaders, improve employee engagement, and ultimately enhance patient care.

Mentorship and coaching will remain indispensable as we continue to navigate the complexities of healthcare. By embracing these practices and fostering a culture of learning and growth, we can create a brighter future for healthcare.

MEMBERSHIP

Alexia Vernon
Ashleah Fildes
Derek Kjorvestad
Derrick Glum, FACHE
Kimberly Shaw, FACHE
Michael Gardineer
Paul Dieter
Randall Jones, DHA, LFACHE
SSgt Branden Renee
SSgt Krismon Sotiangco
Veshawna R. Brown

MENTORSHIP PROGRAM

Adam Haas, Mentorship Program Chair

The Mentorship Committee is building on a successful 2024 to further strengthen our community and cultivate innovative, inspiring healthcare leaders across Nevada. Incoming Committee Chairs are working on fresh ideas and strategies to provide a more personalized approach in connecting leaders with early-career professionals, aiming to better serve our healthcare institutions and community.

If you're interested in joining the committee, please feel free to reach out to me at ach206@case.edu or Mitchell at Mitch1Fong@gmail.com.

Stay tuned for official updates as we head into 2025!

DEI MEMBER OF THE MONTH – JANUARY 2025

Dr. Carl Balcom

I currently serve as Director of Clinical Integration for the HCA Healthcare enterprise. This role supports a new group, Care Transformation and Integration, which is integral to HCA's investment in digital transformation.

In this role, I am responsible for serving as a liaison between the design and product teams and end-users throughout the testing process, culminating in a seamless transition to enterprise-wide scaling and adoption.

I have served a number of roles in ACHE since joining in 2016 including:

- *Membership ambassador for the Southeast Texas chapter.*
- *Exam committee member and chairperson for ACHE nationals.*
- *Member of various chapter committees including mentorship, education, and DEI.*
- *I was a scholar in the Thomas C Dolan Career Accelerator Program.*

Impacts you have made within your profession, ACHE Nevada, and/or community.
With over 20 years of professional experience, there are many things that I am proud of and am confident in the impact that they have made to the profession including:

- *Serving as a reviewer of textbooks, publishing articles, serving as a peer reviewer for academic journals.*
- *Volunteer with the Southern Nevada Health District in the Medical Reserve Corps.*
- *Serving as an adjunct professor and joint appointee for a school of nursing.*
- *Serving in a variety of roles in nursing professional regulation (e.g., state boards of nursing).*
- *Implementing new models of care delivery to adapt to the changing healthcare landscape (before, during, and after COVID).*

With my work travel, I have not had the opportunity to make significant impacts in the ACHE-Nevada chapter as much as I would have liked, but I have served as a mentor on a number of occasions and so I know this has helped enhance the collective leadership capacity.

Where you envision yourself and future impacts? *That is a very good question and I don't have a straightforward answer. If you had asked me 5 years ago, I would have said that I was following the traditional pathway toward becoming a facility executive but after having had the opportunity to support ERs across the nation during COVID, I decided that I wanted to be in a role that will allow me to benefit caregivers and impact the health of our population.*

One of the best pieces of advice that I was given by one of my mentors is that today's healthcare leadership pathways are non-linear and that it is important to focus on the work and the outcomes more so than the titles and position on the organizational chart. I really took this advice to heart and am very happy with the results.

How your involvement with ACHE Nevada will help you attain your goals. *As I tell all of my mentees, healthcare is an extremely small community and so the networking opportunities that ACHE (and in particular the Nevada chapter) provide are crucial. I would say that at least in Southern Nevada, the healthcare system is still growing and evolving so while my primary work location is not in Nevada right now, the work that I am doing could very well position me for a more locally based position. It is also important to note that the work we do as a chapter will only continue to strengthen the quality and quantity of healthcare in my community and so supporting the work of the chapter and its members in turn ensures that my family and I have access to quality healthcare when we need it.*

Why did you go into health care? Why do you stay? *I have always liked science and math, and have always enjoyed helping people and making them feel better, and so healthcare was a perfect fit. Despite all of the challenges that this profession has served up – particularly over the last several years – I am still aligned and connected to that purpose.*

How long have you been a member of ACHE? *Member since 2016, Fellow since 2019.*

What have you gotten out of or do you get from your membership in ACHE? *Excellent opportunity to network and build relationships – both personal and professional – with likeminded people. Also provides opportunity to give back to the community and to the profession through committee work, volunteer, mentorship, and so forth.*

What advice would you give early careerists or those considering membership? *Do it! The relationships and the professional network that you will build will help you throughout your career. Moreover, the continuing education offerings provide an easy way to stay up to date with what is happening in the profession and in the communities that we live and work in.*

Tell us one thing that people don't know about you. *I am originally from Canada but relocated to the USA because I could not take another Canadian winter!*

In your opinion, what is the most important issue facing health care today? *Health Human Resources. While people are always – and will always be - at the core of healthcare, the most important issue we have right now is rebuilding our workforce. We need to look at how we build teams, onboard them, motivate them, and maintain them within the current realities of the healthcare system.*

Why is being a member important to you? Has ACHE membership been a benefit to you in your career? *Regardless of what it is (school, prior work, etc.) it has always been important to be to be involved and engaged in what I do. Even when I was first hired to work at McDonald's when I was in high school, I joined the Employee Advisory Group so that I could contribute to*

making a strong work environment. So as a healthcare executive, being part of the ACHE was just natural because it provides me with the opportunity to be actively engaged in my profession. There are many benefits: as previously mentioned, continuing education, networking, etc. With respect to obtaining my Fellow status (FACHE), I look at this an opportunity to show my commitment to the profession, to my peers and colleagues, as well as to the patients and the community that I have invested in myself as a professional and to demonstrate commitment to leading the profession in an up-to-date, ethical, and values-based manner.

How did you get into health care? What's your "why"? *I have always enjoyed helping people and making them feel better, coupled with my interest in science.*

MEMBER SPOTLIGHT

JAMES COMBS, MPA, RN, FACHE

UNIVERSAL HEALTH SERVICES (UHS)

Number of years in your position: 2.9 years

Alma Mater(s): University of Cincinnati, University of Oklahoma and Chamberlain University College of Nursing

Hometown: Middletown, Ohio

Tell us about your career journey. *My journey into healthcare started when I joined the military and got assigned to multiple clinics and hospitals around the globe in my 20 years of service. This provided the foundation for my career in the private sector as a healthcare executive. I've held leadership positions in group practice management, hospital operations, managed care operations, and healthcare finance. As a Registered Nurse (RN), I've also worked in Emergency Medicine and case management.*

In my current role, I serve as the Director for Silver State Accountable Care Organization (ACO) where I am responsible for compliance in the Medicare Shared Savings Program, and have purview over value-based care initiatives. Silver State ACO has earned Medicare shared savings for the past 10 years and continues to be a leading ACO in the United States. In my spare time, I work per diem as an Emergency Room nurse, serve as a mentor with ACHE Nevada, and volunteer as a board member for the Nevada Nurses Association.

Why did you join ACHE and how long have you been a member?

I joined ACHE 16 years ago to network with other healthcare executives and gain access to their excellent continuing education platforms.

What would you tell other professionals who have not joined ACHE as to the benefits of membership?

Join ACHE if you want to expand your network, grow your influence, and be an up-to-date leader in healthcare.

What would your words of encouragement be to early careerists about pursuing healthcare leadership positions?

Come join us in creating a care system based on the values of kindness, quality, and respect! Healthcare is a great place to be and we need your young, bright, innovative minds to move our system forward.

HIGHER EDUCATION NETWORK

Chris Cochran, Ph.D – Professor and Chair | School of Public Health: Department of Healthcare Administration and Policy

Undergraduate students from the **University of Nevada Las Vegas Healthcare Administration and Policy program (HCAP)** competed in the prestigious **Penn State Health Policy and Administration Virtual Case Competition**, organized by Penn State's Health Policy and Administration program and sponsored by Penn State Health Milton S. Hershey Medical Center. We are thrilled to announce that our team, **Leticia Delgado**, **Gracely Gattis** and **Aaron Oliva** took second place in the competition. The students are all members of the HCAP's **Healthcare Administration Student Association (HCASA)**. The competition started with 42 teams from 22 universities across the U.S., and the ranked finalists were selected based on their innovative solutions to a current healthcare challenge. We are so incredibly proud of our team for representing UNLV and for their outstanding performance during our very first competition in this event.

Their achievement is a significant milestone, not only for them but for the entire UNLV Healthcare Administration and Policy program. They are doing amazing work and building a national reputation for UNLV in the healthcare administration space.

Nevada Healthcare Forum

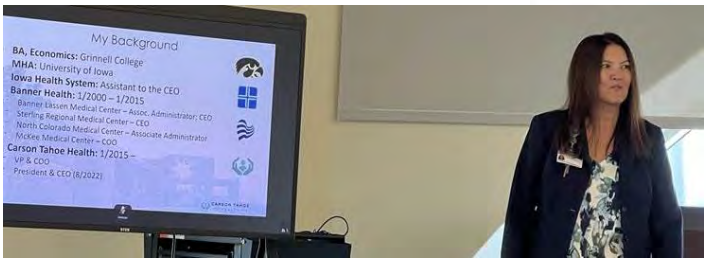
Meet the Chief:
Michelle Joy
Chief Executive Officer
Carson Tahoe Health

Michelle Joy
President & Chief Executive Officer

Michelle has 25 years of healthcare executive experience. She joined the Carson Tahoe Health team in January 2015 as Chief Operating Officer becoming President and CEO in August 2022. Michelle holds a Bachelor of Economics from Grinnell College and a Master of Health Administration from the University of Iowa. She is a Fellow of the American College of Healthcare Executives (ACHE). In 2011, she received the ACHE Colorado Regent's Award for Young Healthcare Executive. Michelle enjoys hiking, skiing, traveling, and spending time with her husband, Rocky, and twin boys, Andrew and Jacob.

What do you love about Carson Tahoe Health?

I love everything about Carson Tahoe Health. We have the most amazing team of caregivers who are so passionate about the work they do and the care we provide to our community. When you join Carson Tahoe Health, you are joining a family who is there for you to celebrate personal and professional success as well as lift you up and support you when times are tough. I am truly honored and humbled to serve as the President and CEO of Carson Tahoe Health.



Meet the Chief:
Chris Loftus, CEO West
Henderson Hospital

Chris Loftus, Chief Executive Officer of West Henderson Hospital, a 150-bed facility at the southwest corner of Raiders Way and St. Rose Parkway in Henderson, Nevada. As the CEO, Loftus is currently responsible for the continued oversight of construction, along with strategic planning, business development, financial management and physician relations.

As a Henderson resident, Loftus is already very familiar with Nevada's second largest city. "This area is growing at an impressive pace," said Loftus, who presided over the groundbreaking ceremony for West Henderson Hospital one year ago. "We've seen continued growth in residential, retail, business and industry sectors surrounding the hospital, and are looking forward to supporting the community. "We are beyond excited to open this cutting-edge healthcare facility. Our team at West Henderson Hospital will be comprised of physicians, staff and healthcare leaders who are true champions of the highest quality patient care. Our goal will always be to create a safe and reliable organization that our community members can be proud of!"

NORTH & SOUTH:
Joint Association Holiday Mixers & Toy Drives

We delivered **over 700 toys** to the **Nevada Childhood Foundation!** Thanks to our healthcare community and very generous sponsors, this was our largest donation of toys yet!

Nevada Childhood Cancer Foundation

UPCOMING EVENTS

DATE	DETAILS
JAN 15 @ 12pm-2pm	NORTH: Meet the Chief: Sam Well, CEO of Renown South Meadows REGISTER HERE
JAN 22 @ 5:30pm-8:30pm	SOUTH: ACHE-101 & Meet the Nevada Chapter Board REGISTER HERE Americana Restaurant
FEB 13 @ TBD	SOUTH: Networking Social Frazier and Deeter Office
FEB 27 @ 5:30pm-7:30pm	SOUTH: Emergency Preparedness Mike O'Callaghan Military Medical Center

Transcend the Ordinary at the Premier Event for Healthcare Leaders

Early Registration Rates End Tuesday, January 7

Wherever you are in your career, Congress offers something for everyone.

Don't miss your chance to join us—sessions are filling quickly, so **secure your spot** today!

Article November/December 2024

MEMBERSHIP ENGAGEMENT

Offering ways to get involved with your chapter and community.

Did you know that when you joined ACHE, you were automatically enrolled in your local chapter? For instance, if you live in Manassas City, Va., your chapter is National Capital Healthcare Executives, which is highlighted in this issue. You can search for your chapter at ache.org/Chapters.

The ways in which you can benefit from participating in your chapter are endless: network and learn from healthcare leaders at every career stage, earn ACHE credits by attending educational programs, volunteer and so much more.

Below are three examples of how your peers engaged with their chapter, and it's likely yours has similar opportunities.

Mentoring Program at the National Capital Healthcare Executives

The evening of July 11 was a night to remember for 16 participants who celebrated the completion of their seven-month mentorship program that fostered growth, development and invaluable connections. National Capital Healthcare Executives serves Washington, D.C., and parts of Virginia.

The diversity of this year's cohort, which included eight mentors and eight mentees, underscores the chapter's inclusive spirit, with participants bringing varied experiences from different sectors of healthcare.

Reflecting on their mentorship experience, several mentees shared their insights:

"I was thankful to have the space to talk through my confusion and challenges in my career path options."
"Leaders in my organization have recognized my shift and have commented on my growth."
"I am more confident, speak up a lot more and share my opinions in meetings."
"I volunteered as a panel speaker at a Women in Business Conference at George Washington University. I could not have imagined doing something like that in the past."
"We discussed my goals with networking and preparing for my military retirement."

These testimonials highlight the program's impact on these mentees' professional and personal development, demonstrating the true value of mentorship. Mentees expressed gratitude for the opportunity to gain clarity in their career paths, increase their visibility within their organizations, and build confidence in their abilities. "The program has empowered them to step out of their comfort zones and take on new challenges," said Aparna Gupta, DNP, FACHE, mentorship director, National Capital Healthcare Executives.

Following the evening's mentorship graduation ceremony, chapter attendees took part in an education offering that covered three areas:

- Finding and fostering relationships with mentors and mentees.
- Discovering the benefits and distinctions between mentorship and sponsorship.
- Learning the critical role of diversity, equity and inclusion in mentorship.
- A dynamic panel discussion covered themes such as the intersectionality of sponsorship and mentorship, imposter syndrome and self-empowerment. The panelists addressed the challenges of feeling like an outsider in professional settings and offered strategies for overcoming self-doubt. They also stressed the importance of seeking out supportive networks and mentors who can provide guidance and encouragement.

ACHE of Indiana Shares the Value of ACHE Resources

To engage with and give back to its members, ACHE of Indiana started 2024 off strong by providing members with an ACHE Member Appreciation Drawing during the year's in-person education events. It created engagement with program attendees and highlighted available ACHE resources.

The membership committee believes these drawings remind members of the several resources that ACHE can provide to a leader. The drawing takes place at the end of the program, providing members with a memento of their time together and a small token of gratitude for attendance. Drawing prizes have included one book from Health Administration Press, access to the Interview Prep Tool—Self-Directed, Board of Governors Examination Flashcards with digital access, one registration fee covered for the member and a guest at an ACHE of Indiana event in 2024, and an ACHE career assessment.

Volunteering, Collaborating, Networking in East Texas

East Texas ACHE Forum is a small but active chapter, where members have plenty of opportunities to network. A community service volunteer event at the East Texas Food Bank in June fulfilled the chapter's aim to have an annual volunteer event for giving back to the community.

The food bank has plenty of volunteers around Thanksgiving and Christmas, so the chapter decided to hold a June event. Twelve East Texas ACHE Forum members packed boxes for needy families then helped in the store assisting recipients with their shopping. Overall, the experience was regarded as an excellent way for the chapter to give back, and participants recommended doing it again next year.

East Texas *ACHE Forum members volunteer at the East Texas Food Bank to fulfill the chapter's aim to have an annual volunteer event for giving back to the community.*

East Texas ACHE Forum collaborated with ACHE of North Texas and Texas Midwest Healthcare Executives in May to host a two-day ACHE Multi-Chapter Healthcare Forum: Celebrating Excellence, Inspiring Innovation. These chapters have a history of collaboration, but this was their largest and longest collaborative event.

Additionally, East Texas ACHE Forum had a successful networking event for the second year in a row in Texarkana, hosted by CHRISTUS St. Michael. The location is more remote from the usual gathering places in Tyler, Texas, but still an important location for many participating members. Finally, the chapter met its goal of advancing new Fellows, and it hopes to have even more by 2025.

ACHE NEWS
The one-stop source **exclusively** for ACHE members

ACHE-news is delivered to all members biweekly and features the latest ACHE news and resources, as well as an aggregate of current articles from leading publications. See link below.
http://www.ache.org/newclub/newslttr/ENEWS/ENEWS.cfm

ACHE
Professional Development Digest
Turning Learning into Results

The Professional Development Digest is delivered to all members biweekly and each issue features in-depth information about an upcoming ACHE program or event, a Career Corner that offers tips and resources and a calendar of upcoming face-to-face and online programs. See link below.
http://www.ache.org/newclub/newslttr/pdd/pdd.cfm

Elevating Leadership is a digital publication that provides high-level perspectives on the top challenges facing healthcare leaders like you. See link below. http://www.ache.org/newclub/newslttr/Elevating_Leadership/index.cfm

elevating leadership
Insights and Strategies for Healthcare Leaders